

How can people become part of the Careline Connections Community?

The 'Careline' is a unique Christian based call-line for those in need offering encouragement, support, prayer and referrals to appropriate social welfare and community health organisations.

Careline often refers callers to a Church in their locality for further care and support or to a counsellor.

Careline volunteers work to be a Christian presence for any caller. Callers bring a wide variety of personal issues including emotional, practical and spiritual concerns.

As one caller stated:

"Careline was there for me in my hour of need and provided encouragement and led me to real help for my concerns. I am thankful for their support."

Currently our broadcast areas for the Careline service include over 20 media stations around Australia including Melbourne, Brisbane, Sydney, Adelaide and regional areas of Australia.

Careline Connection's mission is to provide a source of initial care and support, and to link callers with appropriate counselling and social welfare services.

We would love to hear from you!!

You can assist the Careline by volunteering or by donation.

The Careline Model

Listen: we listen in a respectful person-centred way to ensure callers feel accepted, valued and understood.

Care: we care for callers while maintaining the boundaries that ensure our self-care.

Refer: we provide a point of initial contact, providing immediate support on the telephone, and making appropriate referrals to other agencies, professional and churches, depending upon a caller's needs.

Pray: we pray with and for callers who request it in a supportive compassionate way both on the telephone and through a prayer team

Careline is staffed by Christian volunteers who are trained in basic telephone counselling skills according to the Careline model.

Careline provides basic training as well as ongoing Webinar based training sessions to continually upskill our volunteers and ongoing support from professional counsellors who are members of CCAA.

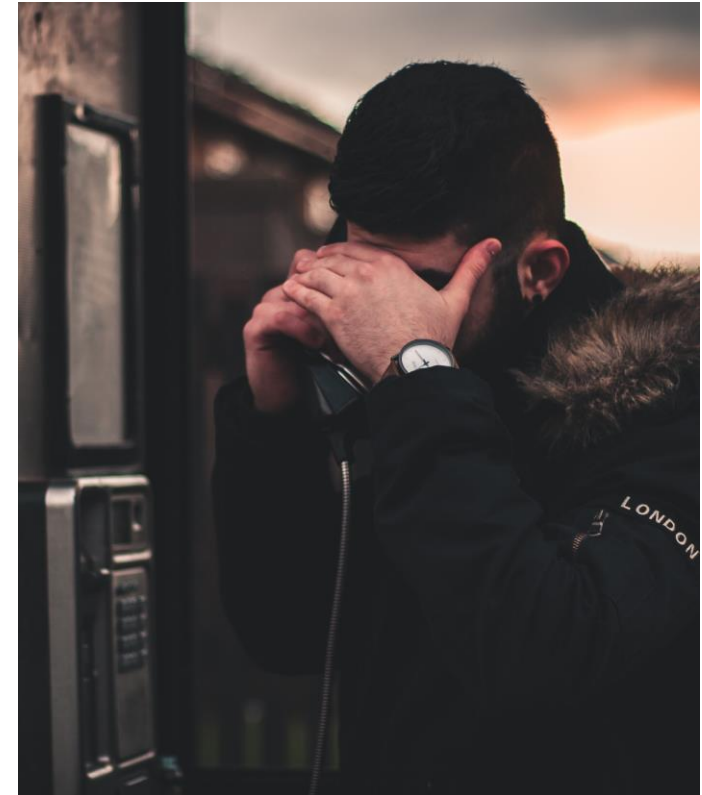
Careline volunteers are expected to provide one 3 or 4 hour shift every two weeks.

To enquire how to join us as a volunteer, please contact:

<https://carelineconnections.org.au/get-involved/>



Listen – Care – Refer – Pray



"Someone who cares is just a phone call away"